



Giving Hope Today

Dinsdale Personal Care Home

510 6th Street
Brandon, Manitoba
R7A 3N9

Tele: 1-204-727-3636
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Resident Council Minutes

Date: January.15th, 2020, 9:30 am

Attendance: 23 Residents in attendance, Rhonda Burnett, (Acting Manager of Recreation), Maria Patterson, (Recreation) Sherry Pearce, (Manager of Nutritional Services), Major John McFarlane, (Interim Executive Director), Pamela Anderson, (RCC), Rob Yule (Manager of Support Services)

1.0 Call to Order: The meeting was called to order at 9:30 am.

2.0 Agenda – The Agenda was reviewed and accepted with no additions.

3.0 Review of Minutes - Minutes of October.23rd 2019 were reviewed and read by Rhonda. Moved by Dennis and seconded by Norah that the minutes be adopted as read.

4.0 Financial Report; Resident Council \$4084.54 Bus Fund \$3079.27

5.0 Upcoming Events:

5.1 January.15th Daniel O'Donnell music video 1:45pm

5.2 January.16th Card Bingo 2pm

5.3 January.17th Shuffleboard 2pm

5.4 January.18th Saturday Morning Programs 9-11:30am

5.5 January.20th Bingo 2pm

5.6 January.21st Horse Race Game 2pm

5.7 January.22nd Tea & Crumpets 2pm

5.8 January 23rd Memorial Service 10:30am

5.9 January.23rd Shopping

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DINSDALE ... A Community of Caring

André Cox
General

Susan McMillan
Territorial Commander

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- 5.10 January.24th Pizza Lunch 12 noon
- 5.11 January.28th Birthday Party 2pm
- 5.12 January.29th Lunch Out & Bus Ride 11:30am
- 5.13 January.30th Woody Holler Concerts in Care 2pm

5.0 Old Business

5.1 Bill of Rights Read and Reviewed by Major. John

5.2 Rhonda read the terms of reference

5.3 Angel from St. John Therapy dog program visiting every 2nd Thursday morning with Abbey Rose.

5.4 Windows that were painted with the wintery scene received positive feed back from resident's and families.

6.0 New Business

6.1 Residents were asked if everyone was happy with the new D2 Floor mats at the front entrance residents stated they were. Norah said there maybe a bit bumpy with her motorized chair but no complaints.

6.2 Residents feed back with the winter menus so far are positive.

6.3 Rob has sent out numerous calls to four seasons regarding storing the bus out of the cold elements for the winter and as of now has not received a call back from the owner Steve, Rob stated it may have something to do with

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storage lot having to be plowed but will continue to touch base with him, as of right now we will just continue to park and plug bus in here at Dinsdale and pick and choose the day's we go out weather pending.

6.4 Residents continue to enjoy the blue recycling bin by vending machines but find its not accessible for bigger wheelchairs to get in and dispose of recycling, so Norah and Rhonda have moved it down the eventide hallway for easier access.

6.5 Norah and Sherry have sat down and discussed the use of paper straws. Sherry states cost is a factor as they cost more than the plastic ones and there is also an abundance of plastic ones to use up first. Another concern was brought up that it's a possibility of having someone choke if an end of a paper straw was bitten off as at times, they get soft. The conclusion to this was addressed to use the plastic ones for now.

6.6 Residents have inquired their wish to see the jam packs discontinued as some feel they are being wasted. Further discussion with this matter has taken place with Pam (RCC) and this would be an infection control issue if we had numerous residents using the same jar. So, we will continue to use single packets of jams, peanut butters, ect.

6.7 Residents at the last meeting had concerns that their orange juice was separating at times. Sherry has talked with her dietary staff and kindly reminded them to shake juice before staff pour it in resident's glasses.

6.8 Discussion took place at October's meeting regarding windows being washed as they are filthy, Rhonda has followed up with Rob and he stated that the windows were not done in 2019 at all. He will make sure that this issue is addressed, and the exterior windows will be done in spring of 2020. Rob reminded residents if they feel their room windows are dirty on the inside to ask the housekeeping staff to clean them at any time.

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- 6.9 Informed residents that we have a new Care Team Manager Rhonda Demeulemeester on board now at Dinsdale a warm welcome goes out to her, she will be in the executive director's office on main floor. Any questions or concerns may be brought to her.
- 6.10 Welcome to our new hairdresser Sidney Coates. Sidney's hours of hair will be Tuesday and Wednesday's.
- 6.11 Welcome to Langley Blaine who is new in recreation taking over Amanda's position as a recreation aide.
- 6.12 Christmas Bake Sale and trade show brought in \$715.45 for our bus fund.
- 6.13 Trialing Sunday Church service hours for the month of January at 2pm Residents are asked if they were happy with the change of time, their response was they want to know why the change. Rhonda informed them we will ask Tunji.
- 6.14 Pam Anderson (RCC) wished to let residents know that since Elaine Koopeechuks retirement she has taken the responsibility of the residents on second floor as well third floor so if there are any cares or concerns from resident's or families these may now be addressed to her.
- 6.15 Rob informed us that the hot water issues we have been dealing with for a number of years is currently being dealt with. The plumbers are here this morning changing the lines out to the laundry which means we will have two separate lines of hot water sources and this should alleviate the issues of not having hot water upstairs.
- 6.16 Major John McFarlane spoke in regard to the Salvation Army and Regional Health Authority renewing the Service Purchase Agreement. As of now our deficit last year was 200,000 and he is expecting around the same for the next fiscal year.

7.0 Round Table/Cares and Concerns-

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Nancy R reports that the meals are getting better but has a concern that the vegetables are still being over cooked and turn to mush. Feels that this causes them to lose their nutrient value. Sherry will address this with her staff. Also stated that numerous times when residents are to be served salad they are not. Sherry was able to report to us that there had been a recall to all salads in December and that the recall was on hold for a while.

Next Meeting Date/ Location—March.18th, 2020 at 9:30 am

8.0 Welcome New Residents – Sonny Cummings, Lois Aube, Verna Stawyczyj.

9.0 Adjournment: 9:55 am.

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