

**Resident Council Meeting**  
**Dinsdale Personal Care Home**  
**September 15<sup>th</sup>, 2021**

**1. Call to Order**

11:01AM

**2. Introductions to Residents, Family and Staff**

Esther Hansen, Lois Aube, Beryle Burt, Vickie Davidson, Fred Degroot, Dennis Descoteau, Rich Kent, Llyod Kitz, Peter Lepp, Rose Maryniuk, Norah Mathison, Beverly Mestdagh, Grace Robinson, Alma Stowe, 2 family members, Pam Anderson (RCC), Sherry Pearce (Dietary), Langley Blaine (Rec Lead), Abby Jones (Rec Aide), Rob Yule (Maintenance), Dan Knight (CTM), Tunji Olasunkanmi (Chaplain)

**3. Review and approval of agenda**

**4. Review and approval of minutes of the last meeting**

**5. Business arising from the last meeting**

**a. Every second Wednesday 6:00-9:00 Activities**

**b. Hourly resident checks**

**c. Star Blanket**

**6. Resident Issue/Concerns**

**a. New issues**

**b. Follow up from previous concerns**

**7. New Business**

**a. Quality Assurance**

**a2.** From July to Sept 15<sup>th</sup>, we had 18 falls, 4 medication errors and 20 residents with restraints. 26 being in effect.

**b. Movie Recommendations**

## **8. Standing Agenda Items**

### **a. COVID-19**

**a1.** No time limit on general visits in rooms anymore

### **b. Flu Vaccines**

**b2.** Consent forms are to be returned to Nancey Teney.

**b3.** Flu shot date is unknown at this time.

### **c. Hand Hygiene before meals**

**c2.** Still ongoing.

## **9. Round Table**

### **a. Residents/ Family**

**a2.** Families happy with the care their loved ones receiving.

### **b. Department Representatives**

**b2.** Finance: Resident Council Bank balance is \$5,468.20.

**b3.** Maintenance: Walk in coolers are being replaced at this time.

**b4.** Chaplain: Looking into a memorial service for deceased residents since pandemic began.

## **10. Next Meeting**

October 20<sup>th</sup>, 2021, 11:00AM

Dining Room

## **11. Adjournment**

11:24AM

## Tracking Record Quick Reference: Resident Council Issues and Concerns

Date:	Issues:	Action:	Follow Up:
Sept 15 <sup>th</sup> 2021	Nobody does hourly checks on resident throughout the night.	MEMO sent out to all staff reminding of hourly checks.	
Sept 15 <sup>th</sup> 2021	Bird feeders need filled up. Gardens need some work and yard care needs to be maintained.	Bird feeders will be filled up. Maintenance maintains yard care and flowers will be winterized.	
Sept 15 <sup>th</sup> 2021	Bedroom is falling apart. (Baseboards)	Maintenance request sent in regarding concern.	
Sept 15 <sup>th</sup> 2021	Not enough meal variety. Would like to see "homemade desserts". Would like some fresh fruit.	Dietary Supervisor aware of concern. Fresh fruit has been served all summer.	

Sept 15 <sup>th</sup> 2021	Missing walking cane.	Nursing staff made aware of issue.	
----------------------------	-----------------------	------------------------------------	--

Sept 15 <sup>th</sup> 2021	Concerns regarding residents answering phone calls in lounge areas.	Care Team Manager aware of issue.	
----------------------------	---------------------------------------------------------------------	-----------------------------------	--